



CASE STUDY

Implements Hands on Approach to Safety MAU Workforce Solutions

About MAU Workforce Solutions

With more than forty years of industry experience, MAU Workforce Solutions is one of the nation's top diversity-owned temporary staffing and recruiting agencies. MAU offers a full scope of services, including: temporary staffing, professional recruiting, outsourced, outplacement and managed services, and personnel assessments.

Background

At MAU, we pride ourselves on providing solutions. We also pride ourselves on being safety focused. In fact, applying risk management practices in all of our operations, and executing risk control policies and programs for safer working conditions is simply part of what we do daily. MAU is not the type of partner that stands on the slide-lines when it comes to workplace safety. We believe that safety is a condition we can create through comprehensive, action-oriented tools that, when applied successfully, results in a healthy, hazard-free workplace.

MAU's approach to safety is simple: identify, correct & improve (ICI). We aim to **identify** workplace hazards and stand with our clients to **correct** those hazards, and through programs like SIA (safety improvement actions) and Safety 360° we strive to continuously **improve**. ICI is a safety program that adapts easily to our client's loss control initiatives and augments the effectiveness of their specially prescribed safety programs. With ICI as our mantra, if we identify opportunities to correct and improve safety systems by introducing and implementing workforce solutions that we feel will generate safety, we do so!



Safety Solution in Action

1. Soft tissue injury-reduction solution - MoveSMART®

One of MAU's clients, a tier one automotive manufacturer, was experiencing a high number of soft tissue injuries. Ironically, this company invested many resources properly designing workstations and introduced policies and procedures to prevent and reduce repetitive-motion exposure. After all this ergonomic focus, soft tissue injuries still occurred. The challenge remained that employees from this company didn't always employ proper posture and focus on safe movements that would help steer clear from soft tissue injuries. In response to this dilemma, MAU Workforce Solutions introduced MoveSMART® to our client. MoveSMART® is a movement-based program built upon principles of martial arts and athletics specially designed to teach posture, attention and movement awareness. The program was successful in reducing soft tissue injuries at our client and MAU was glad to provide the right solution to our client's unique safety challenge. (BMW)

2. Capturing risky behaviors solution - Behavior Observations

At MAU, we assign our employees the responsibility of completing behavior safety observations at our client sites. This observation tool is used to help identify areas of risk and potential injury. One of our clients, another automotive manufacturer, watched us closely as we conducted safety observations. Turns out they were evaluating different types of behavior observations tools for their own use and application. Not wanting to recreate the wheel and recognizing our observation accomplished what they wanted, our client adopted our tool. In this case, MAU was happy to provide the solution in the form of a safety observations tool. (Daimler)

3. Being wise with your safety data - Analytics Application

In the safety world, pinpointing where injuries may happen before they actually do is so important especially when it comes to designing strategies for reducing risk. To arrive at a point where you can "predict" risk you must engage in a process of risk analysis. At MAU we use a tool that helps us maximize safety analytics called SafetyNet. With this tool, MAU can make use of our lagging indicators, apply safety inspections, ve-step problem solving and eventually engage in predictive modeling. SafetyNet helps us achieve powerful risk analysis that in turn places us in control of safety management. Fortunately, several of our client partners have followed our lead and also engaged in analytics with SafetyNet.

Results

Drawing on almost forty years of industry expertise and knowledge of best practices, our safety and training services and programs enhance the environmental safety and health programs you have in place and add to your success.

We consider safety a value that permeates throughout all of our business activities; therefore, we strive to enhance our clients' loss control initiatives, and sustain their safety goals. We support and abide by safety rules you design. This flexible approach allows us to help us blend our offerings to fit your business' specific needs.

Testimonial

"We have seen a definite improvement in our plant-wide safety performance since going with MAU safety services. MAU's quick response to questions and training needs has allowed our staff to continue meeting the needs of our operation. I am pleased with the results that have been obtained through this partnership."

— Operations Manager, Agricultural Parts Manufacturer